

Peelbergen payment card

Congratulations!!! You have just purchased our Peelbergen payment card.

Activate your card!

It is important that you activate your card! Why?

1. You have access to all your (specified) transactions;
2. You can see your current balance at all times;
3. You can top up online;
4. You can request a refund of the remaining amount upon returning the card.

Activate

Apply for a Visitor card at the Peelbergen Horeca box office. They will register your card in the cash register with your email address. You will then receive an email with instructions on how to create a personal account online.

Top up

You can top up your card online using the ECDP web app.

It is also possible, during opening hours of our Horeca, to top up at the cash register of De Peelbergen using a card or cash. This option does not require you to create a personal account. Cash can only be upgraded with banknotes. Banknotes > EUR 100 are not accepted. We have a minimum top-up option of EUR 10.

Pay

If there is balance on your payment card, you pay simply by placing your card on the card reader. Through the ECDP web app, if your payment card is registered, you can immediately view your current balance and usage. It is also possible in the ECDP web app to find all your transactions that have taken place.

Loss of your card

If you have lost your card, it is possible to block it. To do this, sign up at the Cashier's Office or send an email to horeca@peelbergen.eu. You can then request a new card at the cash register which will then be linked back to your old account and balance. You will receive your first card for free from de Peelbergen. When requesting a new card after a loss a fee of EUR 5 will be charged.

Refund

Should you ever decide you no longer want to use your card you can return it along with the form below. You may also send the card to the postal address below. Please remember to fill out the refund form.

ECDP

Attn: de financiële administratie (Financial Administration)

Travers 5

5976PL Kronenberg

Your card must be registered. We will then ensure that your money is refunded and that your account is closed.

You can download this form via the link below:

<https://bit.ly/3ZBJSYI>